KAMBRA

GENERAL TERMS AND CONDITIONS, PRICE LIST AND PERSONAL DATA PROTECTION

01 PROVIDER

Micom EDU d.o.o.
Ulica Ivana Pengova 22, SI-1230 Domžale, Slovenia
VAT ID: SI 60998563
Kambra ID: 113160

Micom EDU d.o.o. is the accommodation provider and the controller of personal data processed under this notice. These General Terms and Conditions are drawn up in accordance with the Slovenian Consumer Protection Act (ZVPot-1), the Personal Data Protection Act (ZVOP-2), the Electronic Communications Act (ZEKom-1), the Code of Obligations (OZ), and Regulation (EU) 2016/679 ("GDPR").

02 ACCOMMODATION, PRICE AND MINIMUM STAY

Kambra Holiday Home accommodates up to **4 people**, plus **1 additional person** on a sofa bed.

PRICE PER DAY	DISCOUNT	
420.00 €	7-9 nights → **10 %**	10+ nights → **20 %**

The price includes:
- accommodation for the registered number of guests,
- use of the wooden bathtub,
- the electric vehicle charger
- and a welcome pack.

Prices include 9.5% VAT.
Tourist tax is not included in the rental price.

MINIMUM STAY	
June, July, August, New Year and Easter:	**4 nights**
All other months:	**3 nights**

03 BOOKING, PAYMENT AND CANCELLATION

A 30% deposit is due at the time of booking. The guest will receive written confirmation of the reservation and an invoice for the advance payment. The balance is due on arrival. Bookings may be cancelled free of charge up to 14 days before the scheduled arrival date. As accommodation services for a specific date are exempt from the statutory right of withdrawal under consumer protection law, this cancellation policy applies in place of a general withdrawal right.

04 CHECK-IN / CHECK-OUT

CHECK-IN:	from **17:00** or by prior appointment.
CHECK-OUT:	until **10:30** or by prior appointment.

05 PETS

Pets are not allowed on the property.

06 PERSONAL DATA PROTECTION

We process the following personal data: name and surname and/or legal entity, address, email address and telephone number.

Legal basis: we process your data where necessary to fulfil our legal and contractual obligations, such as issuing a quotation or invoice, confirming a reservation, and maintaining financial and accounting records. Enquiries sent through the website contact form or by email are used solely to communicate with you about your Kambra reservation.

Retention: personal data is kept only for as long as necessary to fulfil the above purposes and to meet statutory retention periods under Slovenian accounting and tax legislation (generally up to 10 years for invoices), after which it is deleted or anonymised.

Recipients: your data is accessible only to authorised staff of the provider and, where legally required, to contractual partners and public authorities (e.g. AJPES, the municipality, courts). Your data is never passed on to unauthorised third parties.

Your rights: you may request access to, correction of, or erasure of your personal data, and may object to or request restriction of its processing, subject to applicable legal retention obligations. To exercise any of these rights, contact us at info@kambra.si. If you believe your data has been processed unlawfully, you have the right to lodge a complaint with the Slovenian Information Commissioner (Informacijski pooblaščenec, www.ip-rs.si).

07 COOKIES

The kambra.si website uses cookies necessary for the site to function and for basic web analytics. Non-essential cookies are set only with your consent, which you may withdraw at any time through your browser settings. Continuing to use the website after being informed of this policy is taken as agreement to the use of essential cookies.

08 COMPLAINTS AND DISPUTES

Complaints may be sent to **info@kambra.si**. We will acknowledge receipt within 8 days, notify you of how the complaint will be handled, and keep you informed of its progress. We will make every reasonable effort to resolve disputes amicably; where this is not possible, the courts of the Republic of Slovenia have jurisdiction, and consumers may also use the EU Online Dispute Resolution platform.