

## General Terms and Conditions, Price List and Personal Data Protection

General Terms and Conditions of the accommodation provider in the Kambra Holiday Home, Micom EDU d.o.o.o Ulica Ivana Pengova 22, SI-1230 Domžale VAT ID SI 60998563; email:info@kambra.si; Mobile number +386 41 782 387, personal data controller, are drawn up in accordance with the Consumer Protection Act (ZVPot-1), the Personal Data Protection Act (ZVOP) and the Electronic Communications Act (ZEKom-1), the Code of Obligations (OZ, 97/2007-UPB1) and the international e-commerce codes. Privacy Policy, which complies with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR").

Holiday home Kambra can accommodate up to 4 people +1 person on sofa bed

- Price: 340,00 EUR/day
- 10% discount for minimum 7 nights
- 20% discount for a minimum of 10 nights

The price includes accommodation for the number of people registered, use of a wooden bathtub, electric vehicle charger and a welcome pack.

- Prices include 9.5% VAT.
- Tourist tax is not included in the rental price.

A 30% deposit is payable at the time of booking the house, and the guest will receive a written confirmation of the reservation and an invoice for the advance payment. Final payment is due on arrival.

- Reservations can be canceled without charge up to 14 days before the scheduled arrival date.
- Check-in: from 17:00 or by appointment
- Check-out: until 10.30 or by appointment

**Pets are not allowed.**

**Other conditions:** minimum number of nights required:

- Four/4 nights in June, July and August, New Year, Easter
- Other months: minimum stay required – three/3 nights

### Cookies

The kambra.si website uses cookies to enable the smooth operation of the website and web analytics. By using this website, you agree to the use of cookies

**The data we process:** name, surname, and/or legal entity, address, email address and telephone number.

### Legal bases for processing personal data

We process your personal data when it is necessary for the fulfillment of our legal obligations (e.g. to issue a quotation, invoice, confirm a booking/contract or invoice for a service ordered, to keep financial and accounting records.

We will use the questions you send us via our contact forms on the website or the email addresses published on the website exclusively for the purposes of communicating with you regarding the reservation of accommodation in Kambra.

### **Ensuring the security of your personal data**

Only authorized persons of the provider and contractual partners and institutions have access to the personal data collected if required by law (Ajpes, municipality, court, etc.). We will not, under any circumstances, pass on your data to unauthorized third parties.

### **Complaints and disputes**

The Provider complies with applicable consumer protection legislation. Complaints and complaints can be sent to the following e-mail address: [info@kambra.si](mailto:info@kambra.si).

The provider must acknowledge receipt of the complaint within eight days, communicate it to the buyer and keep the buyer regularly informed of the progress of the procedure. The provider will use its best endeavors to resolve any disputes amicably.

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